



## WME INVOICE VALIDATION

A recent article by uSwitch announced that incorrect billing cost UK customers £102m last year with many struggling to chase suppliers for refunds.

At WME, we understand that our customers are busy and do not always have the time, or expertise, to check each and every energy bill you receive. Therefore, as part of our Fully Managed service, we do it for them, thus giving assurance that they are only paying for the energy that they use.

We strongly believe that the value of a good energy procurement strategy can only be fully recognised if billing is accurate. Where we differentiate from many other providers is that this process is completed up front, rather than retrospectively, therefore we believe, more efficient.

This service means that we receive and validate billing directly from the supplier, and once we are happy the bill is accurate we will release billing to the customer.

Every supplier invoice is received by WME and validated against a wide-ranging list of criteria using bespoke software, and supplier bills that fail our validation are managed through to resolution by a dedicated member of our team.

You will only receive an invoice from WME once we are 100% happy with the charges levied and **100% of all savings are retained by the customer.**

This enables our customers to spend more time on other important tasks such as energy efficiency projects, funding bids, and energy reduction measures.